Do you want a periodic check-up on your MMS/SMS platforms and alert you or your engineers when the performance gets deteriorated?

Do you want effective tools that can capture statistic of your MMS/SMS platforms from real-time monitoring function?

Do you want to build up better customer relationship management by identifying the most profitable customers and provide them with real time support and problem resolving?

NetMon Solution **(Messaging Platform Network Monitor Solution)** is an advanced messaging network monitoring solution. NetMon can monitor the performance of the messaging platform that can assist operators to immediately identify and fix problems once they are occurred on the platform. NetMon also keep track of all critical data such as customer usage and customer messaging pattern. Based on the statistical report and analysis generated by NetMon, you can analyse market needs so as to provide more effective promotion scheme and better network resources planning.

Features:

1. Periodically run health check to ensure the entire front ends and back ends of mmsc/smsc functions are properly operated.

2. Constantly monitor the platform and capture critical data such as the number of MMS message submission, submission failure rate, data retrieval rate and jitter delay.

3. Prompt engineers by generating alarm & SNMP traps when the performance statistic get deteriorated

4. Generate performance statistics report by linking to Call Detail Record for easy fault identification and fixing

5. Colorful charts illustration report on performance statistic and customer usage trends

6. Managed to separate the IOMMS to each specific partner.

7. Managed to divide the traffic to different type (Internal MMS, MMS to email, MMS to VAS, MMS from VAS to email, MMS from email, MMS to each partner operator)

8. Search capability allows to easily identifying any particular user or user domain to check the time and reasons of a drop call.

9. Click on message id to easily obtained all the mms process for a particular mms message and check the process that cause the mms submission fail.

10. Hourly/daily/weekly report on traffic and average traffic rate can be generated.

11. Peak traffic hour of a day and peak traffic day of a week are also provided.

12. User usage report is provided to assist analysis the customer usage statistics.

13. Top ten reports on submission customer, retrieval customers and popular VAS content.